

**FREEDOM OF INFORMATION REQUEST REFERENCE NO 2014–017**

Your request has now been considered under the Freedom of Information Act 2000 (the Act) and we provide our response below.

You asked:

**Section 1 - Your Details**

Your first name  
Your surname  
Your Company or Organisation Name  
The name of your Department  
Your contact Telephone Number  
Your email address

**Your Postal Address**

Building name or number  
Street name  
Locality name  
Town / City  
County  
Post Code

**Section 2 - Person or Department responsible for conference calls and web meetings**

First name  
Last name  
What is the name of the department they work in?  
What is the telephone number of the person who is responsible for the procurement of conference calls and web meetings?  
What is the email address of the person who is responsible for the procurement of conference calls and web meetings?

**Their post address**

Building name or number  
Street name  
Locality name  
Town / City  
County  
Post Code

**Section 3 - Do you currently purchase or use UK access conference call services? These are services where UK based people dial into a UK based number.**

Yes – go to section 4  
No – go to section 5

**Section 4 - UK Conference Calls – Tell us about your current provider**

What are the names of the suppliers you use for conference calls?  
What is the rate per minute each participant is charged to join a conference call?  
What is your monthly expenditure for the use of this service?  
How many minutes of audio conferencing does your organisation do per month?

**What is the maximum number of participants you have in a conference call?**

**If you currently have a contract please state the date of expiry.**

**Section 5 - Do you currently purchase or use International access conference call services? These are services where people based around the globe dial into a local telephone number in the country they are based in.**

**Yes – go to Section 6**

**No – go to Section 7**

**Section 6 - International conference calls – tell us about your current provider**

**What is the name of your current provider for international conference calls?**

**What is your monthly expenditure for the use of this service?**

**How many minutes of international audio conferencing does your organisation use per month?**

**Do you have an international dial in tariff that your supplier offers?**

**If you currently have a contract please state the date of expiry**

**Section 7 - Additional charges**

**Please detail any bridging charges, call set-up fees, call recording charges, transcription charges and any other information that you might think relevant.**

**Section 8 - Do you use web meeting tools similar to 'WebEx' or 'Go To Meeting'? These are services where participants can see documents or computer screens as well as audio participation over both the internet and or traditional public switch telephone networks (PSTN)**

**Yes – go to section 9**

**No – go to section 10**

**Section 9 - Web meetings/webinars and online meetings. Tell us about your current provider.**

**Who is your current supplier?**

**How much were you charged in total for this service?**

**What are the commercial terms on which they offer the services?**

**How many licenses do you use?**

**If you currently have a contract please state the date of expiry**

**Section 10 – Thank you**

Your request for information has been considered under the Freedom of Information Act 2000 (the Act) and our response is as follows:

Whilst the Office of the Police and Crime Commissioner do use conference call services, we would not organise these, but merely dial into meetings arranged by others. We do not procure such services.

You may find it helpful to approach Dorset Police for information relating to your request.

Their contact details are:

The Freedom of Information Office,  
Professional Standards Department,  
Dorset Police Headquarters,

Winfrith, Dorchester  
Dorset, DT2 8DZ.

Email: [foi@dorset.pnn.police.uk](mailto:foi@dorset.pnn.police.uk)

Alternatively, you can apply on line <https://www.dorset.police.uk/Default.aspx?page=752>